



KASILE HILLS NATURE RESORT & EVENTS VENUE TRAVEL ADVISORY:

In line with IATF, DOT, and LGU guidelines, please be guided by the following:

- Guests of all ages, including pregnant women, are welcome to book for dine-in and staycations.
 - Fully vaccinated guests aged 18 years old and above are required to present a COVID-19 vaccination card and valid I.D. upon check-in.
 - Guests aged 17 years old and below are not required to present "negative" RT-PCR (nasal or saliva) or Rapid Antigen Test (nasal swab) provided that their adult companions are all fully vaccinated. If not, they will not be allowed to dine-in or stay.
 - Guests who are unvaccinated (incomplete or no vaccination) and those with immunodeficiencies, comorbidities, or other health risks are restricted from booking.
- Guidelines are subject to change depending on the ATF, DOT, and LGU

ENTRANCES & RECEPTION

- Thermal scanning
- "No face mask and shield, no entry" policy implemented
- Disinfection mats for shoe sanitation upon entry
- Hand sanitation upon entry
- Luggage are tagged with a sanitation sticker once disinfected
- Staff wear complete Personal Protective Equipment (PPEs)
- Disinfection of reception desks before and after attending to guests
- UV Light Wands to sanitize key cards
- Hand sanitizers at reception desks
- Health declaration and travel history forms for guests
- Placement of transparent barriers at the Front desk and Concierge

FOOD & BEVERAGE SAFETY PROTOCOLS

Restaurants and Bars

- Revised seating capacities to comply with social distancing
- Cutlery envelopes made to wholly seal utensils and accommodate placement of face masks
- Contactless payment options; credit cards are disinfected with

UV Light Wands

Other Protocols

- "Tamperproof" take-out and delivery packaging
- Increased frequency for kitchen sanitation



- Enhanced Food Safety and Hygiene Guidelines
- Food and Beverage staff prioritizes local food sourcing to ensure freshness and support the local industry

GUESTROOM UPKEEP

- Disinfection of rooms using electrostatic sprayers and UV lights
- DOH-accredited laundry cleaners
- Sanitation stickers placed on guest room doors and in the restroom
- 24-hour continuous fresh air intake
- Sanitation of high touch points like remotes, door handles, and light switches

COMMUNAL AREAS

- Increased disinfection of high touch points
- Hand sanitizing stations are set up in high traffic areas
- Placement of social distancing floor markers
- Disinfection using electrostatic sprayers

FACILITIES

- Contact tracing using check-in and check-out lists
- Fresh towels and dedicated "wet towel" trolley for pool, spa, and gym areas
- Facilities and equipment are disinfected regularly especially after use

TRANSPORTATION

- Vehicles are disinfected after every guest use
- Drivers wear face masks and face shields while on duty
- Mobile air purifiers are installed in hotel vehicles

FUNCTION ROOMS

- Social distancing set-up with revised capacities and floor plans are implemented
- Disinfection is done before and after events; door is sealed with a sanitation sticker to ensure the room is kept sanitized
- Hand sanitizing stations are placed at registration areas